

FOR EMPLOYERS

Query History: Employer

Viewing Your Query History

Your Query History Page contains records of queries that have been conducted by you, your Clearinghouse Assistants, or any C/TPAs who have conducted queries on your behalf.

Locating Your Query History

To view your query history, under My Dashboard, go to Queries and click Query History.



FOR EMPLOYERS QUERY HISTORY



This will bring you to your query history page.

Search

Use the "Find Driver" search bar at the top of the screen to look for a specific driver's query result(s).

Filter •

You can also use the filters on the left-hand side of the screen to help focus your search. If you work with one or more C/TPAs who conduct queries on your behalf, select the C/TPA whose Query History you wish to view by using the "Conducted By" filter.

Note: To download your Query History, click the **Download Query History** button. This will create an Excel file of all currently filtered queries.



Note: the query results reflect the driver's status at the time the query was conducted. **If you need up-to-date information on a driver's eligibility status, you will need to conduct a new query.**

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Query Results

The query history page includes a summary of information about each query. This information will vary depending on the type of query that was conducted. The query type is shown in both the summary and detail view. See below for more details.

Limited Query

The summary will include all information available from a limited query—see the example below. You can also view this information on a standalone page by clicking View Query Details.

Onducted By: Query Type: Limited Query Submitted: Manually Query Result. Driver Not Prohibited Driver Information Consent Information Query History Conducted By: Query Submitted: Manually Name: General consent provided outside of the Clearinghouse Created: 1/16/2020 10:10:21 Driver Information Query History Date of Birth: of the Clearinghouse Limited Completed: 1/16/2020 Driver Information Query History Diver Information Consent Information Consent Information Query History Date of Birth: of the Clearinghouse Limited Completed: 1/16/2020 Diver Information Consent Information Query History Name: General consent provided outside of Created: 1/16/2020 10:0:21	Conducted By: Query Type: Limited Query Submitted: Manually Driver Information Date of Birth: Consent Information of the Clearinghouse Query History Created: 1/16/2020 10:10:21 Query Status: Completed (1/16/2020 10:10:21) Driver Information CDL/CLP 0: Query History Created: 1/16/2020 10:10:21 Consent Information Date of Birth: Query History Created: 1/16/2020 10:10:21	Conducted By: Query Type: Limited Query Submitted: Manually Driver Information Date of Birth: Consent Information General consent provided outside of the Clearinghouse Query History Created: 1/16/2020 10:10:21 Limited Completed: 1/16/2020 10:10:21 Created: 1/16/2020 Driver Information Date of Birth: Query Submitted: Manually Query Status: Completed (1/16/2020 10:10:21) View Query Details View Query Details Consent Information Query History Query History Created: 1/16/2020 10:10:21	mployer Conducting Query uery Result: Driver Not Prohib uery Status: Completed (1/16/20	ited 120 10:10:21)		Query Overview Employer Conducting Query:		
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	Course Details	View Query Details	Driver Information Name: Date of Birth:	Consent Information General consent provided outside of the Clearinghouse	Query History Created: 1/16/2020 10:10:21 Limited Completed: 1/16/2020 10:10:21	Conducted By: Driver Information Name:	Query Type: Limited Query Submitted: M Consent Information General consent provided outside of	anually Query History Created: 1/16/2020 10:10:21

Query SUbmitted Field -

The "Query Submitted" field identifies how the query was submitted to the Clearinghouse. "Manually" indicates an individual query that was conducted on a single driver. "Via bulk upload" indicates the query was part of an uploaded .TSV file. Learn more about bulk uploads.



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Query Results (Continued)

Limited-to-Full Query

If a limited query returns a result of "Record(s) found; full query needed," the Clearinghouse will give you the option to request the driver's consent for a full query. This full query result will appear in the same summary as the limited query that preceded it—see the example below.



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Query Results (Continued)

For full queries, select information, including the driver's eligibility status, will be available in the violation summary. To access additional details, including violation information or return-to-duty (RTD) status information, click **View Query Details**.

Full Query: Driver Not Prohibited

The example below shows a summary and detail view of a pre-employment query in which the driver has no violations in his/her Clearinghouse record.



Full Query: Driver Prohibited

The example below shows a summary and detail view of a full query in which the driver has violations in his/her Clearinghouse record.



Open Violations

Employer Information

0.01000

Driver Information

DOB: CDL/CLP#: Country: United States State:

Violation Information

Record ID: Type of Violation: Alcohol test refusal Test Date: 1/8/2020 Reason for Test: Random Type of Test Refusal: Falled to sign the certification at Step 2 of ATF

Test Results Entered By



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Color Borders

Violation summaries may have a color along the left side. These colors indicate that further action is required.

YELLOW A yellow border indicates an action to be completed by the queried driver.

RED A red border indicates an action to be completed by the employer or designated C/TPA conducting the query.

Pre-employment: Consent Requested This pre-employment query border is yellow because it is still pending the driver's consent.

The driver will not be able to perform safety-sensitive functions for the employer until the driver provides his or her consent and the query is completed with a result of "Driver Not Prohibited."

		Record ID:
Employer Conducting Query: Query Status: Pending driver consen Conducted By:	t (1/16/2020 8:40:04) Ouery Type: Pre-employment	Ouerv Submitted: Manually
Driver Information Name: Date of Birth: CDL/CLP ① :	Consent Information Requested: 1/16/2020 8:40:04 Recorded: Status: Pending	Query History Created: 1/16/2020 8:40:04
View Query Details Ca	ancel Query	

Limited-to-Full Query:

Consent Request Not Sent

If a limited query determines that the driver has violation information in his or her Clearinghouse record, a full query must be conducted within 24 hours. The employer or designated C/TPA will need to send a consent request before conducted the full query. If the query consent request has not been sent, the query border will turn red. This is because the employer must take an action (i.e., send the consent request).



Limited-to-Full Query: Consent Requested

Once the consent request is sent to the driver, the query border will turn yellow. This yellow border indicates that the driver needs to provide his or her consent.



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Limited-to-Full Query: 24 Hours Elapsed If the full query is not conducted within 24 hours, the query border will turn red. This is because the employer must take an action (i.e., removing the driver from safety-sensitive functions until a full query is completed with a result of "Driver Not Prohibited").



Any Query: Driver Prohibited

In this example, the query determined that the driver is prohibited from performing safety-sensitive functions. This has a red border, as the employer must take an action (i.e., removing the driver from safety-sensitive functions). The driver will remain prohibited until he or she completes the return-to-duty (RTD) process.

