



## SUBMITTING A PETITION FOR DATA REVIEW



DataQs is a Federal Motor Carrier Safety Administration (FMCSA) system that allows users to request and track Federal and State data on file with FMCSA. Drivers may use DataQs to file concerns about information reported to the Drug and Alcohol Clearinghouse (Clearinghouse) or monitor the status of a current request for data review (RDR).



**What can I do if I believe information has been inaccurately recorded about me in the Clearinghouse?**

Drivers are permitted to challenge only the accuracy of information in the Clearinghouse reflected in one of the following categories:

- Accuracy of data in driver record
- Actual knowledge violation did not result in a conviction
- Actual knowledge violation did not comply with reporting requirements
- Refusal to test violation did not comply with reporting requirements

**Drivers may not use the petition process to challenge the accuracy of test results or refusals.**



**When can I expect a response to my petition?**

**Within 45 days** of receiving a complete petition, FMCSA will inform the driver, in writing (email or letter), of its decision to retain, remove, or correct the information in the database and provide the basis for the decision.

A driver may request an expedited review if the inaccuracy is currently preventing him or her from performing his or her job duties per [§ 382.717\(e\)](#). FMCSA will respond to expedited reviews within 14 days. Note that the driver must provide evidence (e.g., notice of suspension) in order to request an expedited review.



**How can I request a review of Drug and Alcohol Clearinghouse information?**

Complete the steps below to **create a DataQs account** and **submit a petition** for a review of your Clearinghouse information.



## Requesting a Review of Drug and Alcohol Clearinghouse Information

Complete the following steps in order to submit your request.

### CREATE A DATAQs ACCOUNT

Owner-operators (employers who employ themselves as CDL drivers, typically a single-driver operation) will log in to DataQs using their FMCSA Portal account. (Don't have a Portal account? [Register for one now](#) and request access to DataQs.) Once you have a Portal account and access to DataQs, go to <https://dataqs.fmcsa.dot.gov>. To log in, select **FMCSA Portal Account**, enter your **Portal user ID and password**, and click the **arrow icon**. Then go to page 3 of this document.

**1**

If you are a CDL driver or an authorized driver representative and are new to DataQs, you will need to create a DataQs account.

Go to <https://dataqs.fmcsa.dot.gov>. Select **DataQs Account** to sign up for a DataQs account. If you already have a DataQs account, log in and go to page 3 of this document.

**2**

Enter your information. All fields marked with an asterisk (\*) are required. When you have finished entering your information, click **Next**.

Once you create your account, you will be directed to your **DataQs profile**.

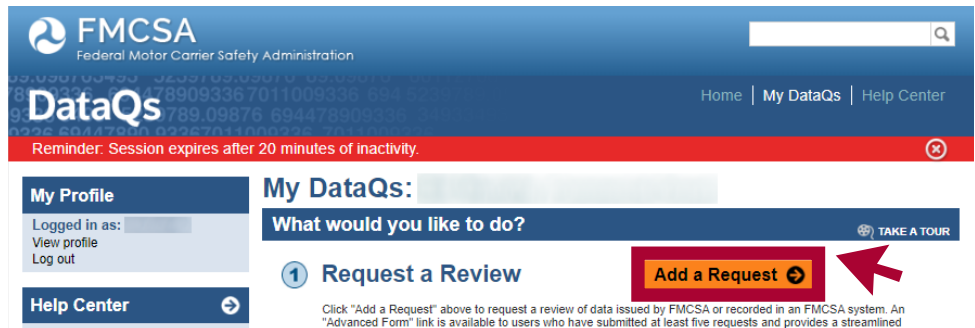


## START A PETITION

- 1 While logged in to your DataQs account, click **My DataQs** in the toolbar.



- 2 To start a new petition, click **Add a Request**.

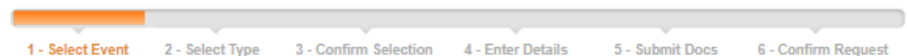


## SUBMIT A PETITION

- 1 **SELECT EVENT**  
Follow the steps in the DataQs wizard to complete your petition.

In Step 1, **select the option under Drug and Alcohol Clearinghouse**, “Submit a petition contesting the accuracy of information reported in the Clearinghouse” and click **Next**.

### Add a Request - Step 1



#### What are you inquiring about?

Choose one of the event types you want to have reviewed.

Note: Many FMCSA systems are updated using a monthly snapshot of the Motor Carrier Management Information System (MCMIS). Data corrections made as a result of a DataQs request will be reflected in a subsequent update of the respective FMCSA system. Check the website of that FMCSA system to determine the latest update.

#### Roadside

- Crash Event
- Inspections/Violations (including requesting a copy of a report)
- Warnings

#### Non-Roadside

- U.S. DOT Audit/Investigation (examples include: safety audits, compliance reviews and CSA Investigations)
- Registration/Insurance
- Household Goods Complaints

#### Drug and Alcohol Clearinghouse

- Submit a petition contesting the accuracy of information reported in the Clearinghouse

#### None of the above

- I don't know





2

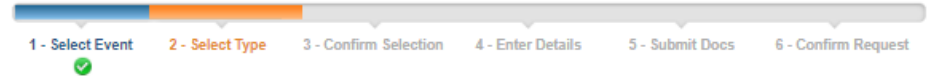
### SELECT TYPE

In Step 2, **select the reason** you would like FMCSA to review your Clearinghouse information and click **Next**. See § 382.717 for details on acceptable reasons for a petition.

You may not use this petition process to challenge the accuracy of test results or refusals.



### Add a Request - Step 2



#### Drug and Alcohol Clearinghouse

Select the reason why you would like FMCSA to review your Clearinghouse information. See § 382.717 for details on acceptable reasons for a petition.

- Accuracy of data in driver record
- Actual knowledge violation did not result in conviction
- Actual knowledge violation did not comply with reporting requirements
- Refusal to test violation did not comply with reporting requirements

Cancel Back Next

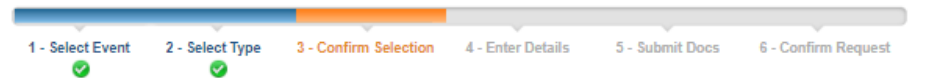
3

### CONFIRM SELECTION

Once you have selected the reason for your petition, Step 3 will prompt you to confirm your request. In the example provided, "Accuracy of data in driver record" has been selected.

If your selected reason does not accurately explain why you are filing a petition, click **Back** and select the correct option. Once you have confirmed the information is correct, click **Next**.

### Add a Request - Step 3



#### Confirm Request Type

You have selected **Accuracy of data in driver record**.

Per § 382.717, petitioners may challenge only the accuracy of information reported to the Drug and Alcohol Clearinghouse. **You may not use this petition to challenge the accuracy of test results or refusals.**

→ If this choice does not accurately explain why you are filing this petition, click "Back", otherwise, click "Next".



Cancel Back Next



**4** ENTER DETAILS

**A** Enter your information. If you are an authorized driver representative, enter the information about the CDL driver on whose behalf you are submitting this petition. All fields marked with an asterisk (\*) are required.

**B** Locate your Clearinghouse Record ID Number. This will be listed in your Violation Record in the Clearinghouse.

Enter the Clearinghouse record ID number and the reason for the petition and click **Add record to petition**. If you want to enter more than one record ID number, enter each separately. Make sure to provide adequate details of the reason for your request.

**WARNING!** You must add at least one Clearinghouse record ID number in order to complete your petition. Otherwise no information will be saved.

**C** **382.717(e) Request**  
You will be asked if you have any evidence (e.g., notice of suspension) that the violation in your Clearinghouse record is preventing you from performing safety-sensitive functions. If you select "Yes," you will submit this documentation on the next screen.

When you have selected your response, click **Next**.

Add a Request - Step 4



Your previously selected options result in a request type of: **Drug and Alcohol Clearinghouse**  
The previously selected review reason is described as follows: **Accuracy of data in driver record**

Fields marked with an asterisk (\*) are required.

Type of submitter \*  **A**

**CDL Driver Information as Appears in the Clearinghouse**

|                    |                      |                   |  |
|--------------------|----------------------|-------------------|--|
| First Name *       | <input type="text"/> | Middle Name       | <input type="text"/>                       |
| Last Name *        | <input type="text"/> | Mailing Address 2 | <input type="text"/>                       |
| Mailing Address *  | <input type="text"/> | Mailing Country * | <input type="text" value="United States"/> |
| Mailing City *     | <input type="text"/> | Mailing State *   | <input type="text"/>                       |
| Mailing Zip Code * | <input type="text"/> | Email Address     | <input type="text"/>                       |
| Phone *            | <input type="text"/> |                   |  |

**Explanation of Request for Review of Clearinghouse Information**

Enter the Clearinghouse record ID number and the reason for the petition and click "Add record To petition." If you want to enter more than one record ID number, enter each separately. You **must add at least one record ID number before you can to continue**. The Clearinghouse record ID number is located in the Drug and Alcohol Clearinghouse. Log into the Clearinghouse, navigate to My Dashboard > Violation Record and select the relevant violation.

Clearinghouse Record ID # \*  **B**

Why do you want FMCSA to review this information? \*  
Be sure to provide details about the information reported and why you believe it to be inaccurate.

**Add record to petition**

**382.717(e) Request**

Yes  No **C**

Can you provide evidence or other documentation that this violation is preventing you from performing safety-sensitive functions in accordance with [§ 382.717\(e\)](#)? \*

Cancel



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**SUBMIT DOCUMENTATION**

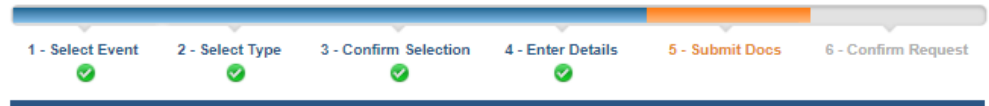
You must include documentation to support your petition. You can upload documentation on this screen, or you can save a draft of your request and upload your documents later (see page 7). You also have the option to fax in documentation using a fax cover sheet, see page 9 for fax instructions.

If applicable, include evidence that the violation in your Clearinghouse record is preventing you from performing safety-sensitive functions.

Note that you must provide evidence to support your claim that information recorded in your Clearinghouse record is inaccurate. **If you fail to provide sufficient evidence, your petition will be closed with no further action taken.**

Once you have uploaded your documentation, click **Next**.

Add a Request - Step 5



Submit Documentation

You must provide evidence to support your claim that information recorded in your Clearinghouse record is inaccurate. If you fail to provide sufficient evidence, your petition will be closed with no further action taken.


Once your request has been submitted, you have the option to upload any additional documentation. You will also have the option to fax in documentation. Submitted documentation should contain appropriate content and support the petition. Reviewers reserve the right to request additional information.

Based on your request type, the following documentation should be submitted with your request:

- Documentation to support your petition
- If applicable, evidence that this violation is preventing you from performing safety-sensitive functions, such as a notice of suspension, notice of termination, etc.

Upload Documentation

To upload your documentation at this time:

1. Select file to upload:  No file chosen   
Allowable file size: 5MB  
Allowable file types: DOC, DOCX, PDF, TIF, TIFF, TXT, XLS, XLSX, WPD, ZIP  
Allowable image formats: GIF, JPEG, JPG  
Allowable video formats: AVI, MKV, MP4, MPEG, MPG, WMV

2. Enter a brief title, or select a suggested title from the dropdown menu on the right:  
 --Title Suggestion-- ▾

3. Click upload

4. Confirm document is listed in table below

5. Repeat steps 1-4 for each document or continue with submission of your request

The following files have been uploaded for submission:

None uploaded.

Cancel





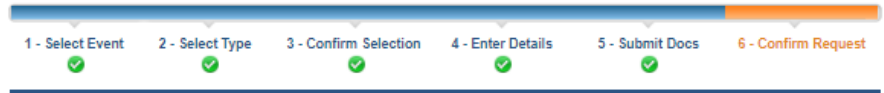
### 6

#### SAVE A DRAFT (OPTIONAL)

Review the information you entered. If your information is not accurate or not yet complete, DataQs gives you the option to save your petition and complete it at a later date. To save a draft of your petition, click **Save Draft**. You should also choose this option if you need instructions on submitting your documentation via fax (see page 9).

If you are ready to submit your petition to FMCSA without first saving a draft or faxing in documentation, **check the box** to certify your information is true, accurate, and complete. Click **Submit**, and go to page 12 of this document.

### Add a Request - Step 6



#### Confirm Request

Review all entered information for accuracy.

Request Type: Drug and Alcohol Clearinghouse  
Type of submitter: Driver

#### CDL Driver Information as Appears in the Clearinghouse

Name: [Redacted]  
Address (Line 1): [Redacted] Address (Line 2): [Redacted]  
City: [Redacted] State: [Redacted]  
Zip: [Redacted] Country: United States

#### CDL Driver License Information as Appears in the Clearinghouse

License Number: [Redacted] State: [Redacted]

#### Explanation of Request for Review of Clearinghouse Information

The following Clearinghouse record(s) have been requested to be reviewed:

| Clearinghouse Record ID # | Reason for Petition   |
|---------------------------|---|
| 1234567                   | The CDL Number associated with my Clearinghouse account is incorrect. |

#### Request for Expedited Treatment

Can you provide evidence or other documentation that this violation is preventing you from performing safety-sensitive functions in accordance with § 382.717(e)? \*  Yes

#### Supporting Documents

The following files have been uploaded for submission:

None uploaded.

#### Caution

Company officials will be notified of any requests related to their U. S. DOT Number if they have a validated DataQs account. Read this related [FAQ](#) for more information.

#### Warning

Any intentionally false or misleading statement, representation, or document that you provide in support of this DataQs request may subject you to prosecution for violation of Federal law punishable by a fine of not more than \$10,000.00 or imprisonment of not more than 5 years, or both (18 United States Code 1001).

\* By clicking this box, I certify/understand that the statements and information I am submitting in support of this request are, to the best of my knowledge, true, accurate, and complete.

Cancel



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#### EDIT A SAVED DRAFT (OPTIONAL)

To complete your petition and/or submit additional documentation, log into your DataQs account and click **My DataQs** in the toolbar.

Click the **Details** link next to the ID number to review or revise that petition. This allows you to finalize your request and submit your draft petition to FMCSA for review. You may also add documentation and driver responses to any previously-submitted petition until that petition is closed.

### What would you like to do?

TAKE A TOUR

#### 1 Request a Review

**Add a Request**

Click "Add a Request" above to request a review of data issued by FMCSA or recorded in an FMCSA system. An "Advanced Form" link is available to users who have submitted at least five requests and provides a streamlined submission process.

**Motor carriers may access their safety data in the following FMCSA systems:**

- [Safety Measurement System \(SMS\)](#)
- [Safety and Fitness Electronic Records \(SAFER\) System](#)
- [Portal website](#)

**Drivers may obtain their data through the following FMCSA systems:**

- Purchase commercial driving history from the [Pre-Employment Screening Program \(PSP\)](#) website, or request it through a [Freedom of Information Act \(FOIA\)](#) request (learn more in the [Help Center](#)).
- Review drug and alcohol program violation information in the [Drug and Alcohol Clearinghouse](#).

#### 2 Monitor Requests

To monitor the status of your request (or add/delete information), select "Details" in the List of Reviews Requested below. Note: Only the requests matching the search criteria above the List of Reviews Requested will be displayed. To Change or modify the search criteria, click on Advanced Search.

### List of Reviews Requested

0 **Open**   0 **Pending**   0 **Closed**   0 **Notifications**

ID # SEARCH  [Advanced Search](#)

SAVE LAYOUT

EXPORT

SEARCH CRITERIA:

1 Page 1 of 1, items 1 to 1 of 1.

| ID # | DETAILS                 | EVENT STATE | STATUS     | LAST UPDATED                 | TYPE |
|------|-------------------------|-------------|------------|------------------------------|------|
| >    | <a href="#">Details</a> | Save Draft  | 03/31/2020 | Drug and Alcohol Clearinghou |      |







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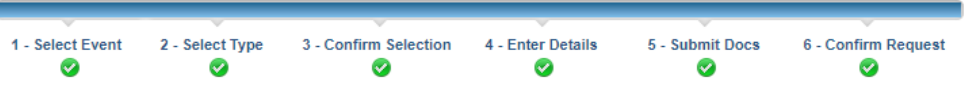
**FAXING DOCUMENTATION (OPTIONAL)**

Once you have saved your draft, DataQs will provide a link to a cover sheet you can use to fax any supporting documentation to FMCSA.

**Follow the instructions provided to fax your documentation using the auto-generated cover sheet that contains a unique barcode. This fax cover sheet ensures that your petition documentation is automatically added to your request.** Note that if you do not use the provided cover sheet with the unique barcode, your documentation will not be added automatically and you will have to wait for it to be processed manually before you can submit your petition.

Once you are ready to submit your petition, click **View Your Request**.

**Request Saved**



**Your Request Was Successfully Saved**

**ID Number:** [Redacted]  
**Request Type:** Drug and Alcohol Clearinghouse  
**Assigned To:** FMCSA Drug & Alcohol Clearinghouse  
**Drug & Alcohol Clearinghouse**

You have saved your petition as a draft. Your petition will not be reviewed by FMCSA until you complete the submission process. Before you submit this petition for review, you will need to provide documentation to support your petition. The more

To fax your documentation:  
1. Print the [Fax Cover Sheet](#) for request ID [Redacted]  
2. Send fax to (202) 688-2675  
3. Confirm fax was assigned to the request approximately 5 minutes after sending

**View Your Request.** your draft petition, select

[Add Another Request](#) [View Your Request](#) [Return to My DataQs](#)



This will take you to a summary of the information you have entered so far. Click **Add Response/Documentation** to expand the page. This expanded view allows you to add a response, insert a comment to include with your petition, or upload additional documentation.

**Petition Submitter** Edit

Type of submitter: Driver

**CDL Driver Information as Appears in the Clearinghouse** View More Edit

First Name: Middle Name:  
Last Name:

**CDL Driver License Information as Appears in the Clearinghouse** Edit

License Number:  
Country: United States State: Alabama

**Explanation of Request for Review of Clearinghouse Information** Edit

Petition Type: Accuracy of data in driver record

| Clearinghouse Record ID  |
|--|
|  |
| Reason for petition: The CDL Number associated with my Clearinghouse account is incorrect. |

**382.717(e) Request** Edit


Can you provide evidence or other documentation that this violation is preventing you from performing safety-sensitive functions in accordance with § 382.717(e)?  Yes

**Supporting Documents**

The following files have been uploaded for submission

| Date Uploaded      | Document Name                | Title                    | Content Type    | Size (bytes) |
|--------------------|------------------------------|--------------------------|-----------------|--------------|
| 04/29/2021 9:18 AM | <a href="#">Document.pdf</a> | Registration information | application/pdf | 1007327      |

Response List 

**Add Response/Documentation** 



When you are sure that all information is complete and accurate, click **Submit**.

**Upload Document** (optional):

1. Select file to upload:  No file chosen

Allowable file size: 5MB

Allowable file types: DOC, DOCX, PDF, TIF, TIFF, TXT, XLS, XLSX, WPD, ZIP

Allowable image formats: GIF, JPEG, JPG

Allowable video formats: AVI, MKV, MP4, MPEG, MPG, WMV

2. Enter a brief title, or select a suggested title from the dropdown menu on the right:

 ▼

3. Click upload

4. Confirm document is listed in table below

5. Repeat steps 1-4 for each document or continue with submission of your response

**To fax your documentation** (optional):

1. Print the [Fax Cover Sheet](#) for request ID

2. Send fax to (202) 688-2675

3. Confirm fax was assigned to the request approximately 5 minutes after sending

**WARNING:**

Any intentionally false or misleading statement, representation or document that you provide in support of this DataQs Request may subject you to prosecution for violation of Federal law punishable by a fine of not more than \$10,000.00 or imprisonment of not more than 5 years, or both. (18U.S.C. 1001)

By clicking "Submit", you certify that the statements and information you are submitting in support of this Request are, to the best of your knowledge, true, accurate, and complete.





## YOUR REQUEST HAS BEEN SUCCESSFULLY SUBMITTED

Your petition has been assigned an ID number for reference. You will receive an email or letter from DataQs after initially submitting your request and another once FMCSA has made its determination. If FMCSA determines that the record needs to be corrected in the Clearinghouse, you will receive a notification from the Clearinghouse once that correction has been made.

You can review or revise your petition or monitor responses from FMCSA by clicking **Return to My DataQs**. You can also access this page at any time by clicking the **My DataQs** link in the toolbar.

### Request Submitted

- 1 - Select Event
- 2 - Select Type
- 3 - Confirm Selection
- 4 - Enter Details
- 5 - Submit Docs
- 6 - Confirm Request

### Your Request Was Successfully Submitted

**ID Number:** [Redacted]

**Request Type:** Drug and Alcohol Clearinghouse

**Assigned To:** FMCSA Drug & Alcohol Clearinghouse

#### What's Next?

You have submitted your request. To help expedite the review process, submit all of the documentation you may have to support your request. You may return to DataQs and upload or fax in documentation, or add a response with further details. The more information you provide now, the faster your request can be processed!

At this time, the request was assigned to the agency listed above. If the agency has further questions or requires any documentation, it will respond within DataQs and an email will be sent to you. If a response or documentation is requested, you can add that in DataQs by going to the request's details page.

If you do not hear from the agency within two weeks, you may want to contact the agency directly. The agency's contact information is located within the request's details page.

If a correction is made to the record, you will see on the next update of the respective system. For example, the Safety Measurement System (SMS) Website is updated monthly based on a snapshot of the data. To review crash and inspection records prior to the snapshot, visit the FMCSA Portal. The Pre-Employment Screening Program (PSP) report is updated monthly based on the same snapshot used on the SMS Website.

To fax your documentation:

1. Print the [Fax Cover Sheet](#) for request ID [Redacted]
2. Send fax to (202) 688-2675
3. Confirm fax was assigned to the request approximately 5 minutes after sending

[Add Another Request](#)

[View Your Request](#)

[Return to My DataQs](#)



FMCSA  
Federal Motor Carrier Safety Administration

DataQs

Home **My DataQs** Help Center





## REQUEST AN ADMINISTRATIVE REVIEW

If you believe the FMCSA decision in response to your petition was made in error, you can request to have your petition reviewed again. This second review is referred to as the Administrative Review. Note that the decision of the Administrative Review will be considered the final Agency action under 49 CFR § [382.717](#).

As with your initial request, you will receive an email or letter from DataQs after submitting your request for an Administrative Review, as well as another notification once FMCSA has made its determination. If FMCSA determines that the record needs to be corrected, you will receive a notification from the Clearinghouse once that correction has been made.

1

While logged in to DataQs, click **My DataQs** in the toolbar. Click the **Details** link next to the ID number of the petition you want to submit for administrative review. On the Details page, scroll down and click **Add Response/Documentation**.

2

Check the box next to, "I would like to have this request reviewed again," **provide a response** to explain your request, and **upload any supporting documentation**. When you are finished, click **Submit**.

### Add Response/Documentation

*Fields marked with an asterisk (\*) are required.*

**I would like to have this request reviewed again.** The response description and any uploaded documents will provide further information to support my request.  
*Note: you can only do this once per request.*

Response Description\* (4000 characters)

Upload Document (optional):

- Select file to upload:  No file selected.  
Allowable file size: 5MB  
Allowable file types: DOC, DOCX, PDF, TIF, TIFF, TXT, XLS, XLSX, WPD, ZIP  
Allowable image formats: GIF, JPEG, JPG  
Allowable video formats: AVI, MKV, MP4, MPEG, MPG, WMV
- Enter a brief title, or select a suggested title from the dropdown menu on the right:  
 --Title Suggestion--
- Click upload
- Confirm document is listed in table below
- Repeat steps 1-4 for each document or continue with submission of your response

To fax your documentation (optional):

- Print the [Fax Cover Sheet](#) for request ID 2624669
- Send fax to (202) 688-2675
- Confirm fax was assigned to the request approximately 5 minutes after sending

**WARNING:**

Any intentionally false or misleading statement, representation or document that you provide in support of this DataQs Request may subject you to prosecution for violation of Federal law punishable by a fine of not more than \$10,000.00 or imprisonment of not more than 5 years, or both. (18U.S.C. 1001)

By clicking "Submit", you certify that the statements and information you are submitting in support of this Request are, to the best of your knowledge, true, accurate, and complete.

